

Decide which offer works best for you!

Higher Rebate OR Financing Offer

Offer rebates up to \$2,000 on the Ultimate Comfort System™ **OR** offer Qualified Buyers no payments, no interest for 12 months when financing a new Lennox® system.



Rebate Combined with Financing Offer

Offer rebates up to \$1,600 on the Ultimate Comfort System™ AND offer Qualified Buyers no payments, no interest for 12 months when financing a new Lennox® system.



Receive a Lennox rebate up to \$2,000*

when you purchase a qualifying Lennox home comfort system

System Rebate Matrix*

	SLP99V	CBA38MV/CBK48MVT	SL280V	EL297V/EL296V	EL297E/EL296E
SL22KLV	\$1,700	\$1,600	\$1,525	\$1,500	N/A
SL25KCV	\$1,700	\$1,525	\$1,500	\$1,425	N/A
EL21KLV	\$1,500	\$1,350	\$1,325	\$1,300	\$1,250
EL22KCV	\$1,450	\$1,325	\$1,250	\$1,225	\$1,200
EL19KPV	\$1,100	\$1,000	\$975	\$950	\$925
EL18KCV	\$1,050	\$800	\$750	\$725	\$700
EL16KP1	\$925	\$725	\$650	\$625	\$600
EL16KC1	\$900	\$700	\$625	\$600	\$575
EL15KC1	\$750	\$600	\$525	\$500	\$475

System "Add-Ons"

Lennox S40 Smart Thermostat	\$100
Lennox E30 Smart Thermostat	\$75
Lennox M30 Smart Thermostat	\$25
PureAir S	\$125
PureAir	\$100
Lennox Smart Zoning System	\$75
Lennox Smart Air Quality Monitor	\$35
HRV/ERV	\$35
MERV 16 Filters	\$20

System Eligibility*

- 1. All system rebate offers must include a qualifying thermostat.
- 2. System add-ons do not qualify for an individual rebate and cannot be combined with individual unit offers.
- 3. For full-system eligibility requirements and acceptable product substitutes, please see promotional guidelines.

Qualifying Thermostats

- Lennox S40 Smart Thermostat
- Lennox E30 Smart Thermostat
- Lennox M30¹ Smart Thermostat
- Lennox L40¹ Smart Thermostat
- · Honeywell Programmable
- Braeburn Programmable
- Ecobee



'The Lennox M30 Smart Thermostat and Lennox L40 Smart Thermostat are both ENERGY STAR® certified. Homeowners may qualify for local utility rebates based on Energy Star certification.

Individual Rebates

Heat Pumos

reser omps	
SL22KLV	\$400
EL21KLV	\$350
EL19KPV	\$250

Air Conditioners

	SL25KCV	\$375
ı	EL22KCV	\$300
	EL18KCV	\$200

Gas Furnaces

SLP99V	\$250
SL280V	\$175
EL297V	\$150
EL296V	\$150
EL297E	\$100
EL296E	\$100

Other Equipment

Mini Split Outdoor MLA, MLB, MPB, MPC NEW! MWPD, MWLD	\$250
MMA	\$125
Mini Split Indoor mwm, mcf, m22/m33, mmd, mfma, mwmd	\$75
LRP16**	\$400
LRP14**	\$275

Boilers

GWM***	\$250
GWB9***	\$250
GCWB95	\$250

SELL BY: March 17, 2025 - June 13, 2025

INSTALL BY: June 20, 2025 SUBMIT CLAIMS BY: July 3, 2025 Disclaimer: Rebate requires purchase of qualifying items between March 17, 2025 and June 13, 2025 from a participating Lennox® dealer. Contact your local participating Lennox® dealer for promotion details. Qualifying items must be installed by June 20, 2025. This offer applies to residential installations only. Rebate claims must be submitted (with proof of purchase) to www.lennoxconsumerebates.com no later than July 3, 2025 11:59:59 p.m. ET. Rebate is paid in the form of a Lennox Prepaid Mastercard®. Use your card anywhere Mastercard is accepted. This card is issued by The Bancorp Bank, N.A., pursuant to license by Mastercard International. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. The Bancorp Bank, N.A.; Member FDIC. This is not a gift card. This card is issued for loyalty, award or promotional purposes. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card. Conditions apply. See www.lennox.com/terms-and-conditions for complete terms and conditions.

^{**}Eligible to receive system add-on rebates.

^{***}While supplies last



Receive special financing and a Lennox rebate up to \$1,600*

when you purchase a qualifying Lennox home comfort system

For financing plans 541243, 3025, 3060, 1018 and 2012, submit BOTH the financing AND rebate claims TOGETHER.

System Rebate Matrix*

	SLP99V	CBA38MV/CBK48MVT	SL280V	EL297V/EL296V	EL297E/EL296E
SL22KLV	\$1,400	\$1,300	\$1,225	\$1,200	N/A
SL25KCV	\$1,400	\$1,200	\$1,200	\$1,150	N/A
EL21KLV	\$1,200	\$1,100	\$1,050	\$1,025	\$1,000
EL22KCV	\$1,150	\$1,050	\$1,000	\$975	\$950
EL19KPV	\$900	\$800	\$775	\$750	\$725
EL18KCV	\$850	\$650	\$600	\$575	\$550
EL16KP1	\$750	\$600	\$525	\$500	\$475
EL16KC1	\$700	\$550	\$475	\$450	\$425
EL15KC1	\$600	\$500	\$425	\$400	\$375

System "Add-Ons"

Lennox S40 Smart Thermostat	\$75
Lennox E30 Smart Thermostat	\$50
Lennox M30 Smart Thermostat	\$25
PureAir S	\$75
PureAir™	\$50
Lennox Smart Zoning System	\$50
Lennox Smart Air Quality Monitor	\$25
HRV/ERV	\$25
MERV 16 Filters	\$20

System Eligibility*

- 1. All system rebate offers must include a qualifying thermostat.
- 2. System add-ons do not qualify for an individual rebate and cannot be combined with individual unit offers.
- 3. For full-system eligibility requirements and acceptable product substitutes, please see promotional quidelines.

Qualifying Thermostats

- Lennox S40 Smart Thermostat
- · Lennox E30 Smart Thermostat
- Lennox M30¹ Smart Thermostat
- Lennox L40¹ Smart Thermostat
- Honeywell Programmable
- Braeburn Programmable
- Ecobee



¹The Lennox M30 Smart Thermostat and Lennox L40 Smart Thermostat are both ENERGY STAR® certified. Homeowners may qualify for local utility rebates based on Energy Star certification.

Individual Rebates

Heat Pumps

\$122KLV \$325 EL22XPV \$275 EL19KPV \$200

Air Conditioners

	SL25KCV	\$300
Π	EL22KCV	\$250
П	FI 18KCV	\$175

Gas Furnaces

SLP99V	\$200
SL280V	\$150
EL297V	\$100
EL296V	\$100
EL297E	\$75
EL296E	\$75

Other Equipment

Mini Split Outdoor MLA, MLB, MPB, MPC	\$200
NEW! MWPD, MWLD	
MMA	\$100
Mini Split Indoor mwm, mcf, m22/m33, mmd, mfma, mwmd	\$50
LRP16**	\$350
LRP14**	\$200

Boilers

GWM***	\$200
GWB9***	\$200
GCWB95	\$200

SELL BY: March 17, 2025 - June 13, 2025

INSTALL BY: June 20, 2025 SUBMIT CLAIMS BY: July 3, 2025 Disclaimer: Rebate requires purchase of qualifying items between March 17, 2025 and June 13, 2025 from a participating Lennox® dealer. Contact your local participating Lennox® dealer for promotion details. Qualifying items must be installed by June 20, 2025. This offer applies to residential installations only. Rebate claims must be submitted (with proof of purchase) to www.lennoxconsumerebates.com no later than July 3, 2025 11:59:59 p.m. ET. Rebate is paid in the form of a Lennox Prepaid Mastercard®. Use your card anywhere Mastercard is accepted. This card is issued by The Bancorp Bank, N.A., pursuant to license by Mastercard International. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. The Bancorp Bank, N.A.; Member FDIC. This is not a gift card. This card is issued for loyalty, award or promotional purposes. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card. Conditions apply. See www.lennox.com/terms-and-conditions for complete terms and conditions.

^{**}Eligible to receive system add-on rebates.

^{***}While supplies last

Consumer Financing Offers



DLSC or Elite System Financing Offers

Plan	Description	Standard fee	Promo Rate	Lennox Refund	Dealer Cost
541243	12 Months No Interest No Payments + 11.95% APR for 120 Months Non-Countered Finance Option	7.50%	6.50%	5.00%	1.50%
3025	25 Months Equal Payments No Interest Non-Countered Finance Option	8.75%	7.75%	5.00%	2.75%
3060	60 Months Equal Payments No Interest Non-Countered Finance Option	14.90%	14.90%	5.00%	9.90%

Qualifying System Options

Both units must be DLSC or Elite

Eligible Indoor Units	Eligible Outdoor Units	Required	Dealer Reimbursement
SL297NV, SLP99V, CBA38MV, CBK48MVT, SL280NV, SL280V, GWM, GWB9, GCWB95, EL297V, EL296V, EL297E, EL296E, EL195NE, EL195NEK, EL196E, EL196EK, EL195E, EL180NE, EL180NEK, EL280E, CBA27UHE, CBA25UHV, CBK45UHVT, CBK47UHET, MWMD, MWM, MCF, M22, M33, MMD, MFMA, MMA, LRP16, LRP14	SL22KLV, SL25KCV, EL22KCV, EL21KLV, EL19KPV, EL18KCV, EL16KP1, EL16KC1, EL15KC1, LRP16, LRP14, MLA, MLB, MPB, MPC, MWPD, MWLD	Thermostat*	\$1,050 max per system (maximum of 2 systems)
	*E.	xception: Mini-split svs	stems do not require a thermostat

Additional Financing Offers

Plar	Description	Promo Rate	Lennox Refund	Dealer Cost
1018	18 Months Deferred Interest with Minimum Monthly Payments Mix and Match System	5.00%	5.00%	0.00%
2012	12 Month No Interest No Payments	5.00%	5.00%	0.00%

Qualifying System Options

At least one unit must be DLSC or Elite

Eligible Units	Unit #2	Required	Dealer Reimbursement
SL297NV, SLP99V, CBA38MV, CBK48MVT, SL280NV, SL280V, GWM, GWB9, GCWB95, EL297V, EL296V, EL297E, EL296E, EL195NE, EL195NEK, EL195NEK, EL196EK, EL195E, EL180NE, EL180NEK, EL280E, CBA27UHE, CBA25UHV, CBK45UHVT, CBK47UHET, MWMD, MWM, MCF, M22, M33, MMD, MFMA, MMA, SL22KLV, SL25KCV, EL22KCV, EL21KLV, EL19KPV, EL18KCV, EL16KP1, EL16KC1, EL15KC1, LRP16, LRP14, MLA, MLB, MPB, MPC, MWPD, MWLD	ANY Lennox unit to complete the system (DLSC, Elite, and Merit product)	Complete the system with a qualifying thermostat* *Exception: Mini-split systems do not require a thermostat	\$750 max per system (maximum of 2 systems)

No Claim Financing Offers

Plan	Description	Stardard Fee	Promo Rate
54138	10.95% APR for 120 Months Non-Countered Finance Option	3.50%	0.00%
4132	9.99% APR for 120 Months	2.50%	0.00%

Dealers redeem the reduced cost of plans 54138 and 4132 upfront from Service Finance and will not need to file a financing claim through LennoxPros.com

SELL BY: March 17, 2025 - June 13, 2025

INSTALL BY: June 20, 2025 SUBMIT CLAIMS BY: July 3, 2025 Disclaimer: Offer available March 17, 2025 and June 13, 2025. All applications are subject to credit review and approval. Not all applicants will qualify. Requires purchase of qualifying Lennox® system. No down payment required. If you qualify for this promotion ("Promotion") and elect to participate, Finance Charges (interest) will not accrue for the first twelve months (Promotional Period), and you will not be required to make payments during the Promotional Period. If you pay the entire amount financed on or before the last day of the Promotional Period (Promotional Expiration Date), you will not have to pay any Finance Charges. However, if you qualify and elect to participate in the Promotion and do not pay the entire amount financed on or before the Promotion Expiration Date, you will be charged Finance Charges starting the first day after the Promotion Expiration Date at an annual percentage rate (APR) of 11.95%, and the balance will be payable in 120 scheduled monthly payments of \$14.30 per \$1,000 of the amount financed. No prepayment penalties. Minimum and maximum amount financed of \$3,000 and \$100,000, respectively. Late charges may apply. Complete terms and conditions and Truth in Lending disclosures will be set forth in the Retail Installment Contract which you should review carefully.

Promotional Guidelines



PROMOTION DATES

This promotional offer applies to:

- Qualifying product(s) purchased from a participating Lennox dealer between March 17, 2025 and June 13, 2025, and installed by June 20, 2025.
- · Financing and rebate claims submitted by July 3, 2025.

DEALER ELIGIBILITY

To participate in this offer, dealers must have purchased a 2025 CAP Package. No portion of this promotional offer will be charged by the dealer to the homeowner.

HOMEOWNER ELIGIBILITY

Purchases of qualifying product(s) must be made by the individual receiving the rebate.

EXCLUSIONS

- This promotional offer applies to residential applications only.
 Commercial installations, homebuilder or contractor purchases for new construction, homeowner upgrades through homebuilder or contractor, or installations in multi-family dwellings, or any dwelling other than a single-family residence do not qualify.
- This promotional offer is not valid for purchases made through retail partners, including but not limited to Costco Wholesale or The Home Depot.
- This promotional offer cannot be combined with any other Lennox consumer promotion.

PRODUCT AVAILABILITY

Only equipment and systems listed on promotion are eligible for this promotional offer and are subject to availability. New products are subject to availability in certain markets. Multiple qualifying products may be sold within an individual family or household. A maximum of 25 qualifying products may be claimed per individual family or household for the duration of the promotion.

ACCEPTABLE PRODUCT SUBSTITUTES

The following product substitutes are eligible for the Consumer Promotion. Products are subject to availability.

- · SLP99V substitute: SLP98V
- SL22KLV substitute: XP25 and SL25XPV
- SL25KCV substitute: XC25 and SL28XCV
- EL21KLV substitute: EL22XPV, XP21 and XP20
- EL22KCV substitute: EL23XCV, XC21 and XC20
- EL19KPV substitute: EL18XPV, XP16 and SL18XP1
- EL18KCV substitute: EL18XCV, XC16 and SL18XC1
- EL16KP1 substitute: EL16XP1 and EL17XP1
- EL16KC1 substitute: EL17XC1
- EL15KC1 substitutue: EL16XC1
- Lennox S40 Smart Thermostat substitute: Lennox Smart S30 Thermostat

SYSTEM ELIGIBILITY REQUIREMENTS

- All Lennox system rebates require a qualifying indoor unit, outdoor unit and a qualifying thermostat.
- Exception: System add-ons are eligible for rebate when purchased with a packaged unit.
- System add-on options: Lennox S40 Smart Thermostat, Lennox E30 Smart Thermostat, Lennox M30 Smart Thermostat, Lennox L40 Smart Thermostat, PureAir™ S, PureAir™, Lennox Smart Air Quality Monitor, Lennox Smart Zoning System, HRV, ERV and MERV 16 Filters.
- System add-on options do not qualify for an individual rebate and cannot be combined with individual unit offers.
- Qualifying thermostats: Lennox S40 Smart Thermostat, Lennox E30 Smart Thermostat, Lennox M30 Smart Thermostat, Lennox L40 Smart Thermostt, Honeywell Programmable, Braeburn Programmable, and Ecobee.
- · Third-party thermostats must be purchased through Lennox.
- Serial numbers are required for Lennox thermostat claim entry.

NEW! LENNOX PREPAID MASTERCARD®

After the rebate claim is audited, approved, and paid:

- Lennox will bill the dealer its portion of the rebate based on the dealer's CAP package level.
- Rebates will be issued in the form of a Prepaid Mastercard (choice of physical or virtual card) sent directly to the purchasing homeowner.
- · Cards are valid for 12 months from the date of issue.
- Please allow two to four weeks for Prepaid Mastercard processing after claim has been properly submitted, processed, and approved.
- · See card FAQs for more details.

FINANCING OFFERS & REIMBURSEMENT

After the financing claim is audited, approved, and paid:

- Lennox will credit the dealer's account an amount equal to the Lennox buy-down portion of the loan financed.
 - Service Finance Plans 541243, 3025 and 3060: Maximum reimbursement is \$1,050 per system comprised of two DLSC or Elite units
 - > Service Finance Plans 1018 and 2012: Maximum reimbursement s \$750 per system comprised of at least one DLSC or Elite unit
 - To ensure maximum reimbursement per system, submit each system as a separate claim. Maximum of two (2) claims per Service Finance credit decision / homeowner invoice.
- · Financing can only combine with select rebates.
- For Service Finance Plans 541243 (11.95% APR for 120 months) and 4132 (9.99 APR for 120 months), the dealer will be funded 100% of the loan from the lender. No claim entry through the redemption site is required.

SELL BY: March 17, 2025 - June 13, 2025

INSTALL BY: June 20, 2025

SUBMIT CLAIMS BY: July 3, 2025

Disclaimer: Lennox reserves the right to cancel or change this promotional offer at any time. By participating in this promotional offer, the dealer agrees to be responsible for compliance with the terms and conditions of this promotional offer, along with all applicable laws, rules, and regulations in connection with dealer's participation. Use your card anywhere Mastercard is accepted. This card is issued by The Bancorp Bank, N.A., pursuant to license by Mastercard International. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. The Bancorp Bank, N.A.; Member FDIC. This is not a gift card. This card is issued for loyalty, award or promotional purposes. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the Card.

Claim Submission



CLAIM SUBMISSION

- For the Rebate Combined with Financing offer, BOTH rebate AND financing claims must be submitted TOGETHER for Service Finance Plans 541243, 3025, 3060, 1018 and 2012.
- Claims must be submitted online by the claim submission date. Failure to
 do so will result in the claim being declined and subject to the submitting
 dealer's expense.
- Homeowners are responsible for rebate claim entry; dealers are responsible for financing claim entry.
- · Claims paid on returned products may be subject to reversal.
- · Incomplete, illegible, early, or late submissions will be declined.
- Lennox is not responsible for lost or missing paperwork.
- Lennox reserves the right to request additional information to validate a claim and to inspect any installation that is a part of this promotional offer.
- Claim review will not begin until Lennox receives all proper documentation.

REBATE CLAIMS

- Dealers enter rebate claims online via LennoxPros.com
 - > Top Tools > Sales Tools > Consumer Promotions > Check Claim Status/ Enter Dealer Claims
- Homeowners ONLY enter rebate claims online at lennoxconsumerrebates.

FINANCING CLAIMS

- · Dealers must enter financing claims online via LennoxPros.com
 - > Top Tools > Sales Tools > Consumer Promotions > Check Claim Status/ Enter Dealer Claims
- Financing offers are available exclusively through Service Finance Company (SFC) and only when financing Lennox products. CAP Dealers eligible for the Lennox Consumer Promotion must be enrolled with SFC to participate in this consumer financing offer.
- Homeowners must be approved for financing by SFC. SFC funds the the dealer the cost of the job less any noted financing costs.
- · All jobs must be funded by June 27, 2025.
- To ensure the maximum financing reimbursement per system, submit each system as a separate claim. Maximum of two (2) claims per Service Finance credit decision / homeowner invoice.
- Please allow two to three weeks for credit to appear on the dealer's account after claim approval.

CLAIM STATUS

Dealers can view claim status on LennoxPROs.com at Top Tools > Sales Tools > Consumer Promotions > Check Claim Status.

PROMOTION CLAIM DOCUMENTATION

A homeowner invoice is required for each claim submission and should be attached online at the time the claim is entered. Additional documentation is required for financing claims, including a copy of the Service Finance credit decision.

INVOICE TO HOMEOWNER

The following must be included on the invoice in order for the claim to be processed:

- · Dealer name and address
- Invoice number
- · Homeowner name and installation address
- · All model numbers, including those for thermostats
- Serial numbers of the products being claimed (equipment sticker is acceptable)
- Date of installation (do not use dealer invoice date or paid date if it is not the same as the installation date)

NEW! COMPLETING THE CLAIM

- Please fill out the claim(s) in entirety. Failure to do so could delay rebate
 or financing credit processing.
- Starting in 2025, two new fields will be required on rebate claims in order for the homeowner to activate their rebate card:
 - > The Homeowner's phone number
 - > The Homeowner's email address
- Once a rebate claim is approved and marked as "Paid," the homeowner will receive an email and be presented with the choice of a physical or virtual card. The homeowner MUST make a selection or they will NOT receive the rebate payment.
- After the homeowner makes their card selection, they will be asked to confirm their personal information and will need to accept the card's terms and conditions. Once they have made their card choice, they will receive a separate confirmation email.
 - If they select a virtual card, the homeowner will have immediate access to the card and will have the ability to add their prepaid card directly to an e-wallet app (Apple, Google and Samsung Pay).
 - If they select a physical card, it will be mailed to the homeowner's address listed on the claim. The homeowner will receive a separate confirmation email when the card is mailed.
- If a homeowner does not receive the initial email or does not receive their card, please call 1.800.941.1379 or email ContactUs@MyLennoxSPIF.com.
- If there is an error with the claim and additional information is required, Lennox Promotions will send an email:
 - > For rebates: to the email entered into the "homeowner email" upon claim entry.
 - > For financing: to the financing claim entrant's email.

NEW! CLAIM EXCEPTIONS

- Claims submitted more than 30 days after the claim submission deadline will be at the Dealer's expense.
- Adjustments to rebate amounts or financing reimbursements will be considered up to 30 days after the claim submission deadline. Adjustments requested more than 30 days after the claim submission deadline will be at the Dealer's expense.
- Claims that are on-hold for 60 days after the claim submission deadline will be denied. Any exceptions to denied claims will be at the Dealer's expense.

SELL BY: March 17, 2025 - June 13, 2025

INSTALL BY: June 20, 2025

SUBMIT CLAIMS BY: July 3, 2025

Disclaimer: Lennox reserves the right to cancel or change this promotional offer at any time. By participating in this promotional offer, the dealer agrees to be responsible for compliance with the terms and conditions of this promotional offer, along with all applicable laws, rules, and regulations in connection with dealer's participation.

Lennox Prepaid Mastercard Homeowner FAQs



How will I receive my card?

After your rebate claim is approved, you will receive an email and be given the choice of receiving a physical card or a virtual card. After you make your card selection, you will be asked to confirm your personal information and to accept the card's terms and conditions

When will I receive my card?

If you select a virtual card, you will have immediate access to your card and will have the ability to add your prepad card directly to an e-wallet app (Apple, Google and Samsung Pay).

If you select a physical card, the card will be mailed to your address as it is listed on the rebate claim. You will receive a separate email confirmation when your card is mailed.

What happens if I do not make a card selection?

If you do not make a selection, you will not receive the rebate payment.

What happens if I do not receive an email or my card?

If you do not receive the inital email or your card, you can either call claim support at 1.800.941.1379 or email them at ContactUs@MyLennoxSPIF. com.

At what type of merchants can I use my card?

You may use your Lennox Prepaid Mastercard at any physical merchant locations, online, and over the phone. Many online merchants perform address, ZIP code, and/or name verification. If your current personal information is not associated with the card, you may update your profile at the website listed on the back of your card.

Where can I use my card?

Use your card anywhere Mastercard is accepted.

Do the funds on my card expire?

The Lennox Prepaid Mastercard has an expiration date of 12 months from the date of issue.

What should I do if my card is lost or stolen?

Report a compromised card by calling cardholder services at 1.888.243.3034. Your card will be closed and blocked from future purchases. We will reissue you a new card for the unused balance less the card reissue fee.

How do I purchase an item that costs more than the balance on my card?

If your purchase is more than your card balance, first pay the difference with another form of payment, then charge up to the amount of funds available on your Lennox Prepaid Mastercard. Not all merchants accept split transactions.

How do I check my balance without being charged a fee?

Your card balance may be checked for free by logging on to my-prepaidawardcard.com or by calling 1.888.243.3034.



Can I get cash from an ATM or bank?

You cannot use your card at an ATM or bank to receive cash.

Can my card be used for "pay at the pump" gasoline transactions?

Present your card to an attendant inside the gas station. Your card will not work if you try to pay at the pump.

Where can I see my transaction history and check my balance?

You can view your transactions and check your balance by visiting the website listed on the back of your card or by calling 1.888.243.3034. Live agents are available 24 hours a day, 7 days a week. You will be able to access your transaction history online and print statements.

I returned an item purchased with my card. When will the credit be reflected on my account?

Even after the balance is depleted, you should keep your card until you know that you will not be returning any of the items purchased with the card. If you do try to return items, the store's policy may require you to present the card used to make the purchase. You should destroy the card once you are sure you no longer need it. Allow five to ten business days for returns to post to your card account.

Can my card ever have a negative balance?

Any authorization request that is greater than your card's available balance will be declined; however, there may be times when a merchant completes a transaction without prior authorization. If an overdraft occurs, you will be required to make a payment to cardholder services to cover the negative amount. Payments should be sent to:

Lennox Program Headquarters 7000 Vista Drive West Des Moines, IA 50266

What are the fees associated with using the card?

Please see the Cardholder Agreement for any fees associated with the card. The Cardholder Agreement can be found at my-prepaidaward.com. This website is also listed on the back of the card.

REQUIRED HOMEOWNER INFORMATION

Consumer Rebate Submission Form



Dealer Instructions: Please complete the information below for your homeowner to use to enter their rebate claim at **lennoxconsumerrebates.com**. Keep a copy for your records.

IAILING ADDRESS:			
ZITY:	STATE/PROV:		ZIP/POSTAL:
MAIL ADDRESS:		PHONE:	
NSTALLATION ADDRESS (IF DIFFERENT F	ROM MAILING ADDRESS)		
ITY:	STATE/PROV:		ZIP/POSTAL:
NSTALLATION DATE:	НС	DMEOWNER INVOICE #:	
Homeowner agr	ees to submit this rebate online at l	lennoxconsumerrebates	s.com by July 3, 2025 .
OMEOWNER SIGNATURE:		DATE:	
RODUCT INFORMATION			
Product Type	Serial Number		Model Number:
Product Type Furnace/Air Handler			Model Number:
Product Type Furnace/Air Handler Air Conditioner/Heat Pump			Model Number:
Product Type Furnace/Air Handler			Model Number:
Product Type Furnace/Air Handler Air Conditioner/Heat Pump Thermostat			Model Number:
Product Type Furnace/Air Handler Air Conditioner/Heat Pump Thermostat System Add-On	Serial Number		Model Number:
Product Type Furnace/Air Handler Air Conditioner/Heat Pump Thermostat System Add-On	Serial Number		Model Number:
Product Type Furnace/Air Handler Air Conditioner/Heat Pump Thermostat System Add-On LENNOX DEALER INFORMATION	Serial Number		Model Number:
Furnace/Air Handler Air Conditioner/Heat Pump Thermostat	Serial Number		Model Number:

SELL BY: March 17, 2025 - June 13, 2025

INSTALL BY: June 20, 2025 SUBMIT CLAIMS BY: July 3, 2025